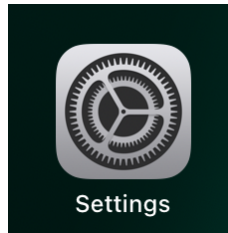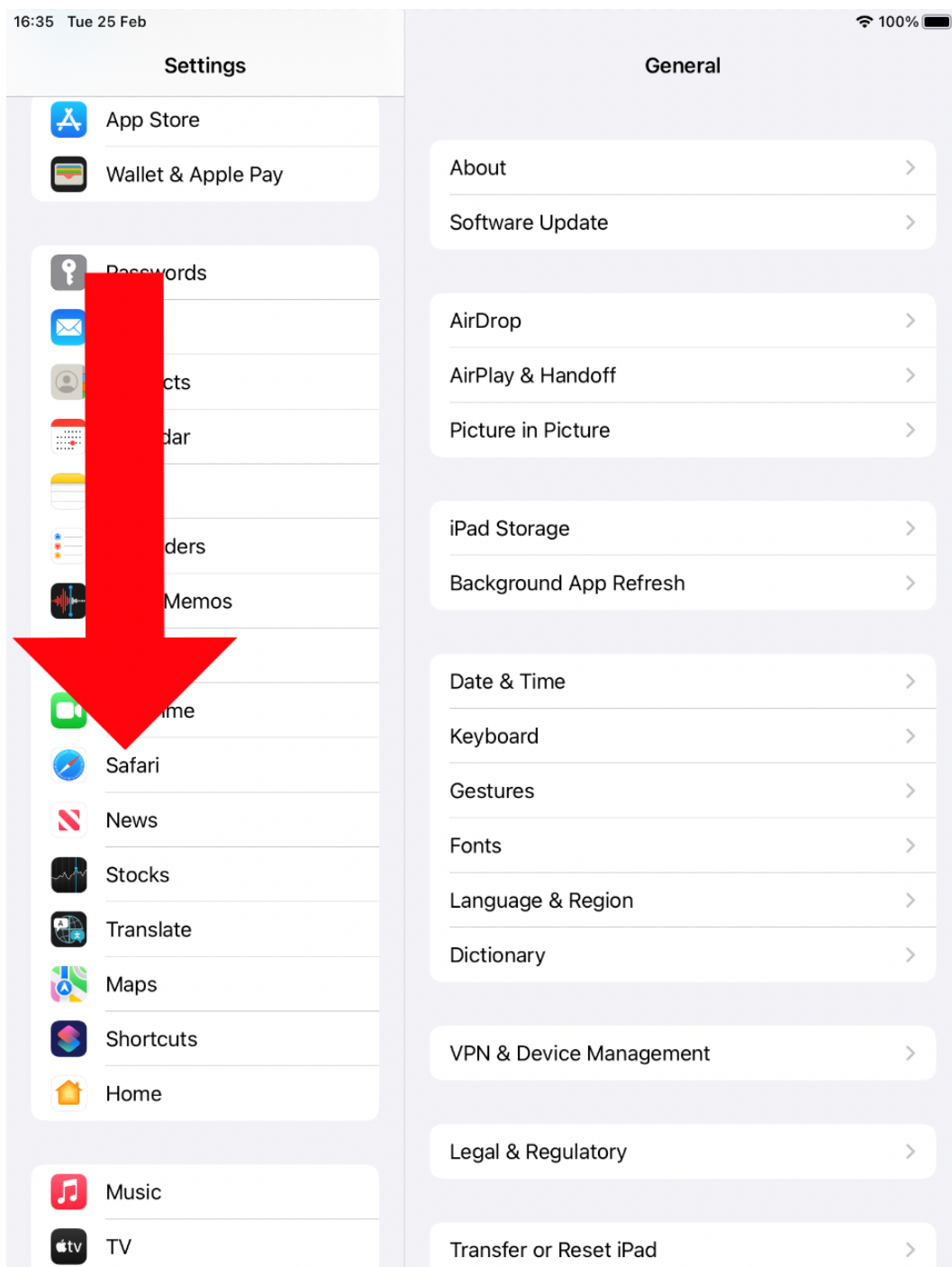# Disable Prevent Cross-Site Tracking – Older iPad

If you encounter **issues viewing** any of our '**Live Shows'**, one solution may be to **enable 'Site Tracking'** on your device. This can only be done on your own device in the browser settings.

1. **Click the Settings App icon to access your iPad settings:**

2. **Then scroll down the left-hand side to find Safari:**

Disable Prevent Cross-Site Tracking – Older iPad

3. **Once you have clicked on Safari, ensure that the option for Prevent Cross-Site Tracking is switched off (grey toggle switch):**