Clearing the Cache on Firefox (Windows/Microsoft)

When you login to any website your browser stores a small packet of information called a "cookie" which authorises your login. These cookies should automatically expire. However, sometimes they don't which causes confusion for your browser as it then doesn't know which one to use. Clearing the 'Cache' removes these expired cookies enabling you to login again.

- First, ensure that you are logged out of the BernardMageeBridge.com website
- Next, open the Firefox web browser
- The Firefox browser is the one with an icon that looks like this:



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• Now click on the three lines on the top right hand corner



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• In the drop-down menu click on "History"



• This will open another menu - click on "Clear recent History..."

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• This will **open** a **pop-up list** (see below). **Click** in the box next to where it says "when" and change this to be "**Everything**". Next **tick** the **first three boxes** as shown below (this may already be done for you) and click "**Clear**"



- Once this has been done **close / quit the browser**. Then **re-open the browser**, go to the **BernardMageeBridge.com** website and **login**
- Remember to **enable cookies** by clicking the '**Accept'** button at the bottom of the screen to **enable full functionality of all the features on the BMB website.**