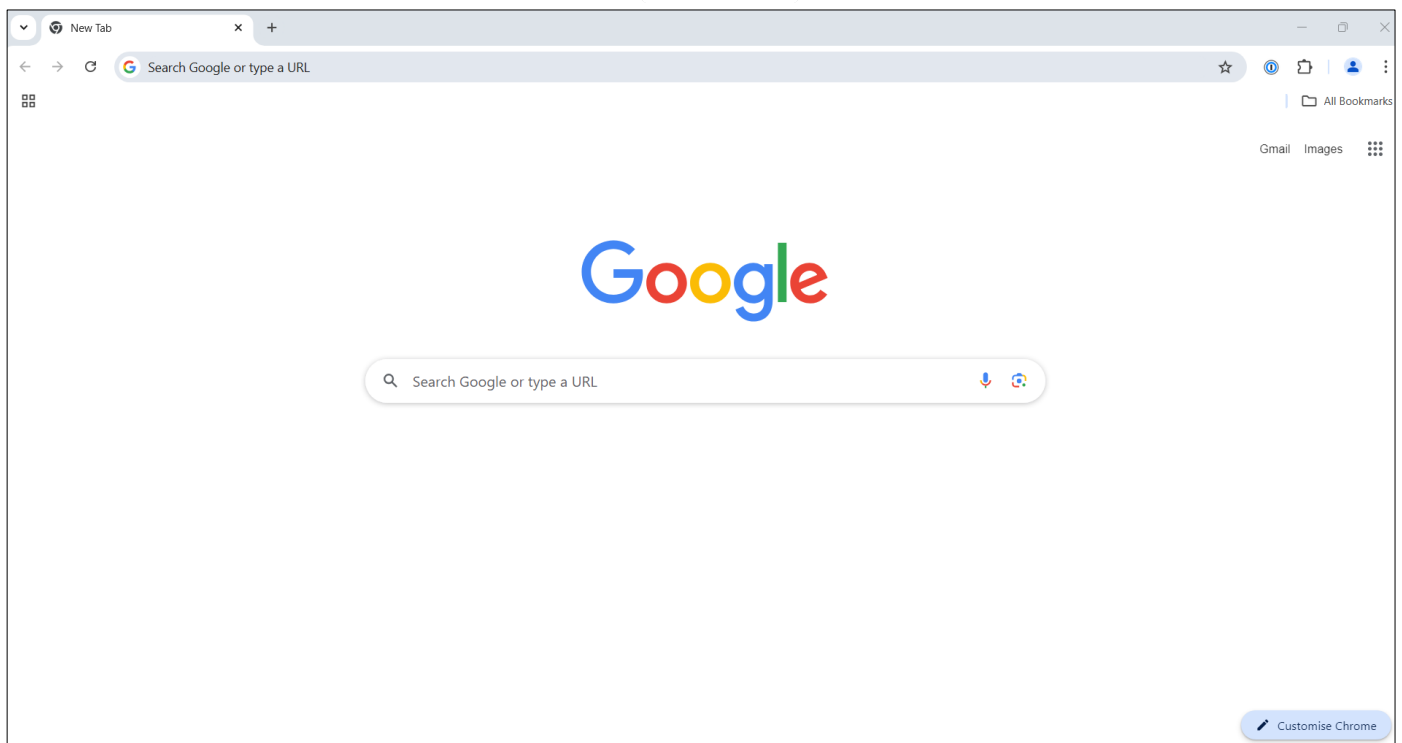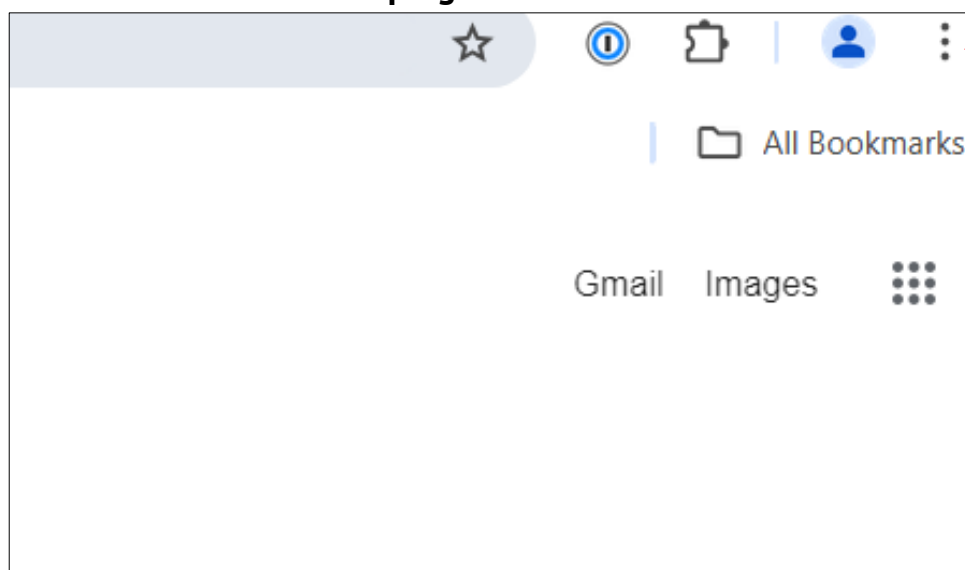# Clearing the Cache on Chrome (Windows/Microsoft)

When you login to any website your browser stores a small packet of information called a "cookie" which authorises your login. These cookies should automatically expire. However, sometimes they don't which causes confusion for your browser as it then doesn't know which one to use. Clearing the 'Cache' removes these expired cookies enabling you to login again.

- **First**, ensure that you are **logged out** of the **BernardMageeBridge**.com website
- Next, **open** the **Chrome** web browser
- The **Google Chrome browser** is the one with an **icon** that looks like this:
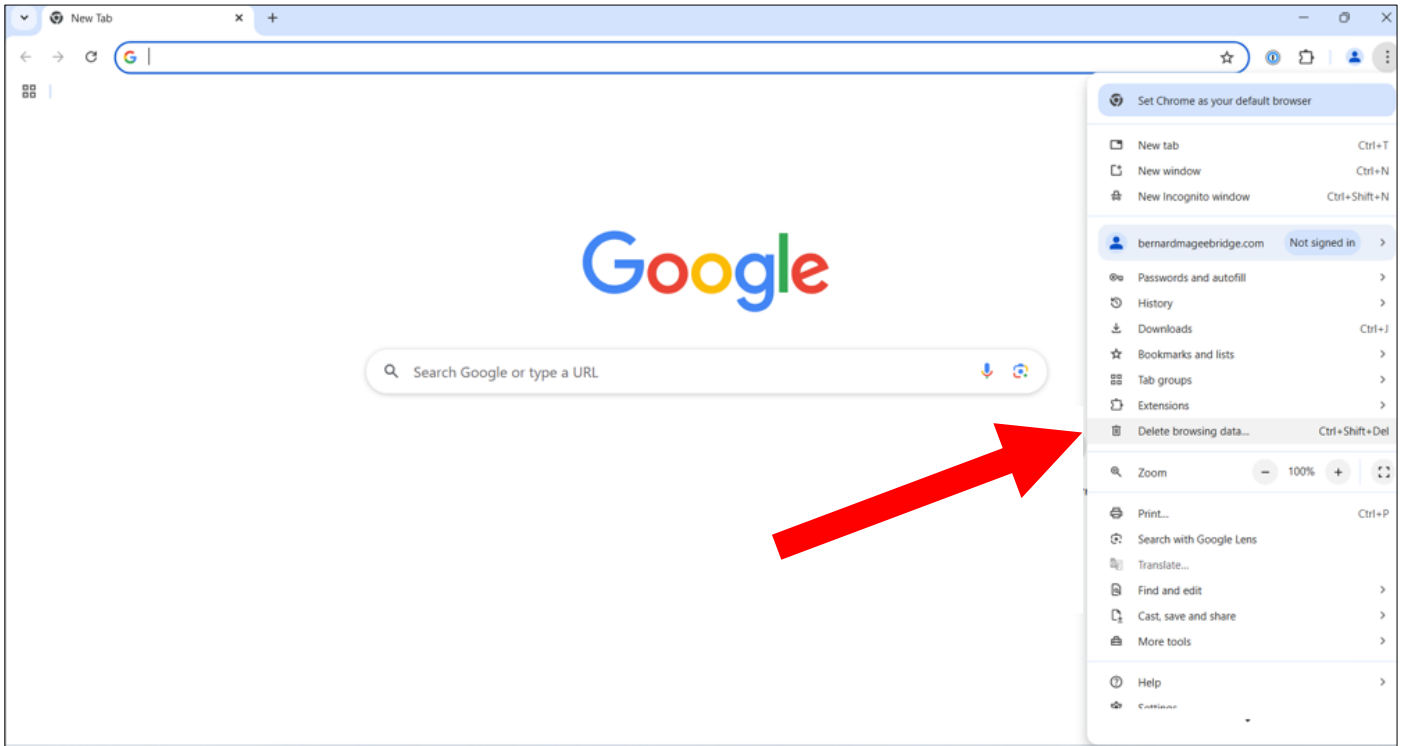

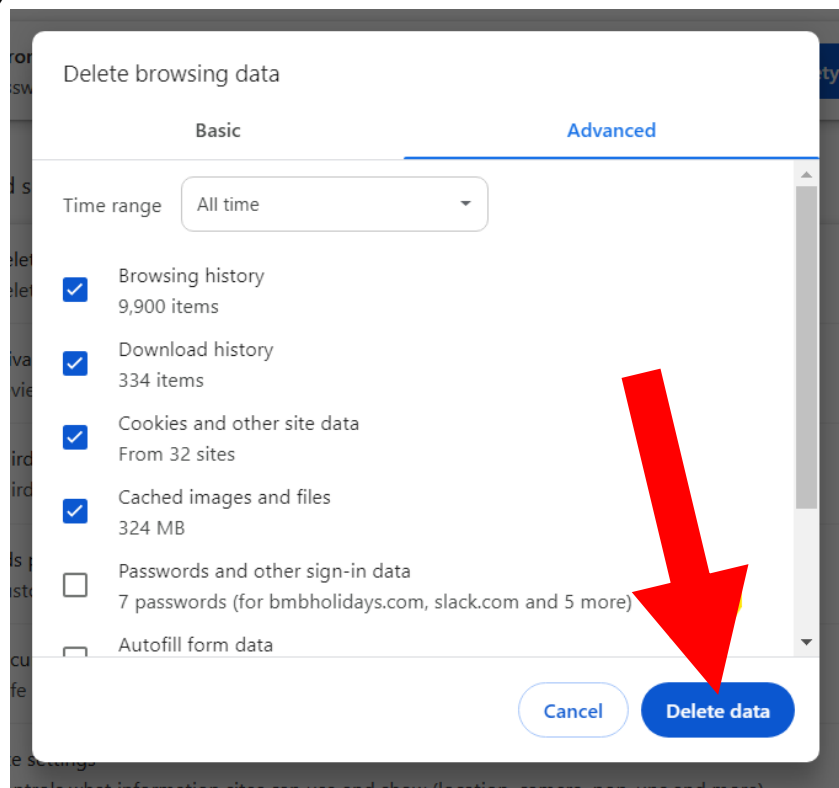- Now **click** on the **three dots on the top right hand corner**

Clearing the Cache on Chrome (Windows/Microsoft)

- In the **drop-down** menu **click** on "**Delete browsing data…**"

- This will **open** a **pop-up list** (see below). **Tick** the **first four boxes** as shown (this may already be done for you) and **click** "**Delete data**"

- Once this has been done **close / quit the browser**. Then **re-open the browser**, go to the **BernardMageeBridge.com** website and **login**
- Remember to **enable cookies** by clicking the '**Accept'** button at the bottom of the screen to **enable full functionality of all the features on the BMB website.**